## STATE OF ARIZONA PROCLAMATION

WHEREAS, Arizonans are committed to fostering a civic community that promotes reason, equity, fairness, respect, adherence to the law, and the effective resolution of disputes; and

WHEREAS, an ombudsman or ombud is one who listens and helps people navigate their way through government, academic, non-profit, corporate, or media systems, who assists people in the resolution of conflicts or concerns, and who provides recommendations to resolve problems; and

WHEREAS, ombudsman programs provide a valuable form of alternative dispute resolution and significant value to the constituents and institutions they serve and are a beneficial supplement to formal conflict management processes; and

WHEREAS, ombudsman programs come in many variations, serve a variety of constituents, and adhere to high ethical standards of practice according to their role and function; and

WHEREAS, ombudsman services help enhance governance, ethics, and risk management strategies, and contribute to the overall well-being of public and private organizations, government, and the public community; and

WHEREAS, ombudsman services, a cost-effective alternative to litigation, are confidential and readily accessible to the public; and

WHEREAS, the State of Arizona has an organizational ombudsman in every state agency and a broad jurisdiction classical ombudsman office in the Office of the Ombudsman-Citizens' Aide, while additional ombudsman offices serve in a number of Arizona cities and counties; and

WHEREAS, the American Bar Association of Dispute Resolution Section has designated the second Thursday of October as Ombudsman Day to coincide with Conflict Resolution Month; and

WHEREAS, Ombudsman Day is an opportunity to increase awareness and understanding of the various models of ombudsman programs, highlight the value ombudsmen bring to the entities and constituents they serve, and encourage greater implementation and use of ombudsman programs.

NOW, THEREFORE, I, Douglas A. Ducey, Governor of the State of Arizona, do hereby proclaim October 10, 2019, as



## OMBUDS DAY

IN WITNESS WHEREOF, I have hereunto set my hand and caused to be affixed the Great Seal of the State of Arizona

O GOVERNOR

**DONE** at the Capitol in Phoenix on this tenth day of October in the year Two Thousand and Nineteen and of the Independence of the United States of America the Two Hundred and Forty-Fourth.

ATTEST: